

Level	Descriptor	Behavioural Indicators	Actions
<b>Plan A</b>	<b>Non - emergency Low Risk</b>	<ul style="list-style-type: none"> <li>Engages well with others</li> <li>Answers questions clearly</li> <li>Follows instructions well</li> <li>Behaviourally organised</li> <li>Generally in control of emotions</li> <li>No history of problem behaviour on site</li> <li>Has the support of Supervisors</li> <li>Has support of other workers</li> <li>Able to articulate travel plans</li> <li>Able to clearly articulate expectations</li> </ul>	<b>Refer to Action Plan A</b>
	<b>Non - emergency Medium Risk</b>	<ul style="list-style-type: none"> <li>Low level of engagement with others</li> <li>Adequately follow instructions</li> <li>Has some problems answering questions</li> <li>Has minor behavioural disorganisation</li> <li>Generally compliant</li> <li>Exhibits some agitation and distress</li> <li>No history of problem behaviour</li> <li>Has the support of supervisors and peers</li> <li>May require assistance (reminders) in articulating travel plans and expectations</li> <li>No risk factors evident</li> </ul>	<b>Refer to Action Plan A</b>
<b>Plan B</b>	<b>High Risk Evacuation</b>	<ul style="list-style-type: none"> <li>Has a low or no engagement with others</li> <li>Does not follow instructions</li> <li>Cannot or does not respond to questions</li> <li>Is behaviourally disorganised</li> <li>Exhibits distorted, delusional or hallucinatory thinking</li> <li>Has a history of problem behaviour</li> <li>Cannot be left without supervision or monitoring</li> <li>Unable to articulate travel plans</li> <li>Unable to articulate future expectations</li> <li>Overtly threatens harm to self or others</li> <li>Mental state may be compromised by alcohol, drugs or medication.</li> </ul>	<b>Refer to Action Plan B</b>
<b>Plan C</b>	<b>Critical Incident</b>	<p>The individual may be experiencing all or some of the above mentioned as well as:</p> <ul style="list-style-type: none"> <li>• Chronic Anxiety</li> <li>• Extremely emotional</li> <li>• Physical stress such as: chest pains, nail biting, rocking, pale, cold, clammy skin, confused, unfocused, stuttering, not making sense</li> </ul> <ul style="list-style-type: none"> <li>Determine urgency</li> <li>Determine appropriate destination</li> <li>Engage Occupation Physician assessment</li> <li>Engage EAP/Psychologist assessment</li> <li>Plan transport options</li> </ul>	<b>Refer to Action Plan C</b>